

## How to find your loan servicers information

Step 1: Go to <https://Studentaid.gov>

An official website of the United States government. Help Center English | Español

Federal Student Aid  
AN OFFICE OF THE U.S. DEPARTMENT OF EDUCATION

UNDERSTAND AID ▾ APPLY FOR AID ▾ COMPLETE AID PROCESS ▾ MANAGE LOANS ▾ Log In | Create Account

# You Are America's Smartest Investment

The U.S. Department of Education's office of Federal Student Aid (FSA) provides more than \$120 billion in financial aid to help pay for college or career school each year.

**Log In**

Create Account

**Considering School**  
*I'm thinking about going to college or a career school.*

**In School**  
*I'm in the process of earning a degree or certificate.*

**Parent**  
*I want to help my child pay for college.*

**In Repayment**  
*I have loans I need to repay.*

Step 2: Enter your FSA ID and Password, forgot? Use the self service options to reset your password or retrieve your username. Need more help? Please call the FSA ID Help Center at: 1-800-433-3243

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## Log In

FSA ID Username, Email, or Mobile Phone  ⓘ

[Forgot My Username](#)

Password  Show Password ⓘ

[Forgot My Password](#)

**Log In**

or

[Create an Account](#)

## How to find your loan servicers information

Step 3: Your Dash board will load once logged in, to get detailed loan information please click on “View Details.” To get detailed loan servicer information, click “view loan servicer details”

The screenshot shows a dashboard with several sections. On the left, under 'MY AID', there are two donut charts. The first is for 'Loans' with a total balance of \$18,407, broken down into \$18,388 in principal and \$19 in interest. The second is for 'Grants' with a total disbursed amount of \$8,702, consisting of a Pell Grant. A red box highlights a link that says 'View loan servicer details' with the subtext 'Loan information as of 01/31/2020'. To the right, the 'UPCOMING PAYMENTS' section shows the servicer as 'DEPT OF ED/FEDLOAN SERVICING(PHEAA)' with a due date of 4/22/20 and a 'Pay on Servicer Website' button. Below that is a 'MY CHECKLISTS' section and a 'LOAN SIMULATOR' link.

Step 4: Your loan servicer’s name, website and contact information is displayed. Please visit their website and create an account login to obtain additional loan detail information such as your loan account number, make payments and submit any requests or forms.

## My Servicers and Schools

### Servicers

This section provides contact information about the loan servicer(s) for your Federal Direct Loans, Federal Family Education Loan Program loans, and/or Federal Perkins Loans.

Connect with your servicer(s) to discuss questions about your loans and to make loan payments.

The contact information for the loan servicer is displayed in a box with a red border. It includes the name 'DEPT OF ED/FEDLOAN SERVICING(PHEAA)' and the following details: website [myfedloan.org](http://myfedloan.org), email [accountinfo@myfedloan.org](mailto:accountinfo@myfedloan.org), phone [800-699-2908](tel:800-699-2908), and physical address PO BOX 530210 ATLANTA, GA 303530210.