

**Summary of Survey Results – students in section(s) of Canvas™ LMS**  
Survey conducted from Sep. 23 through Oct. 2, 2014

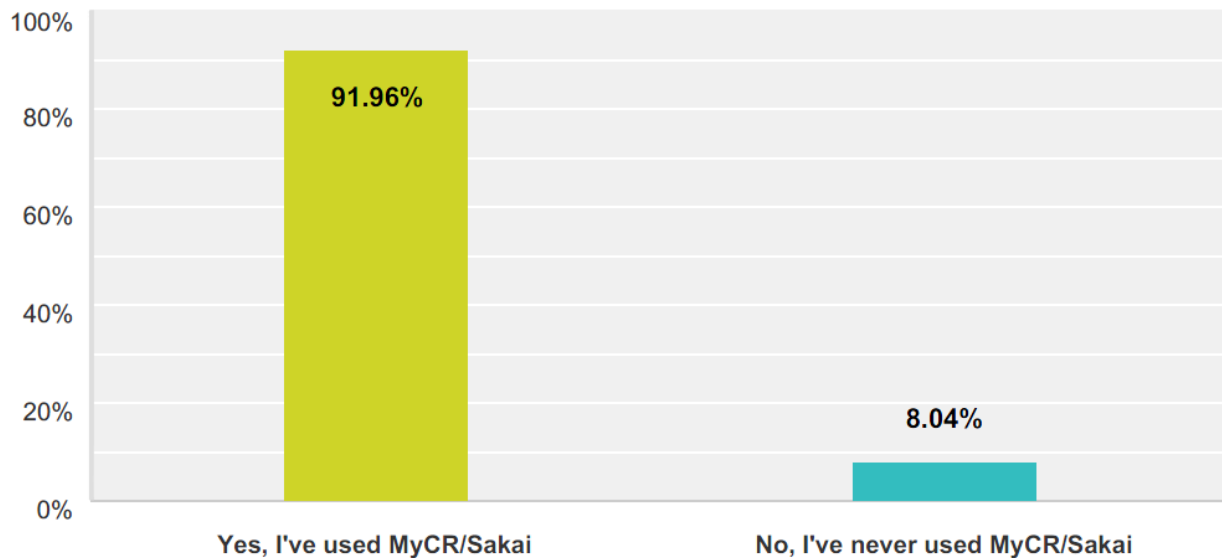
Respondents: 200

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**Closed-Ended Questions:**

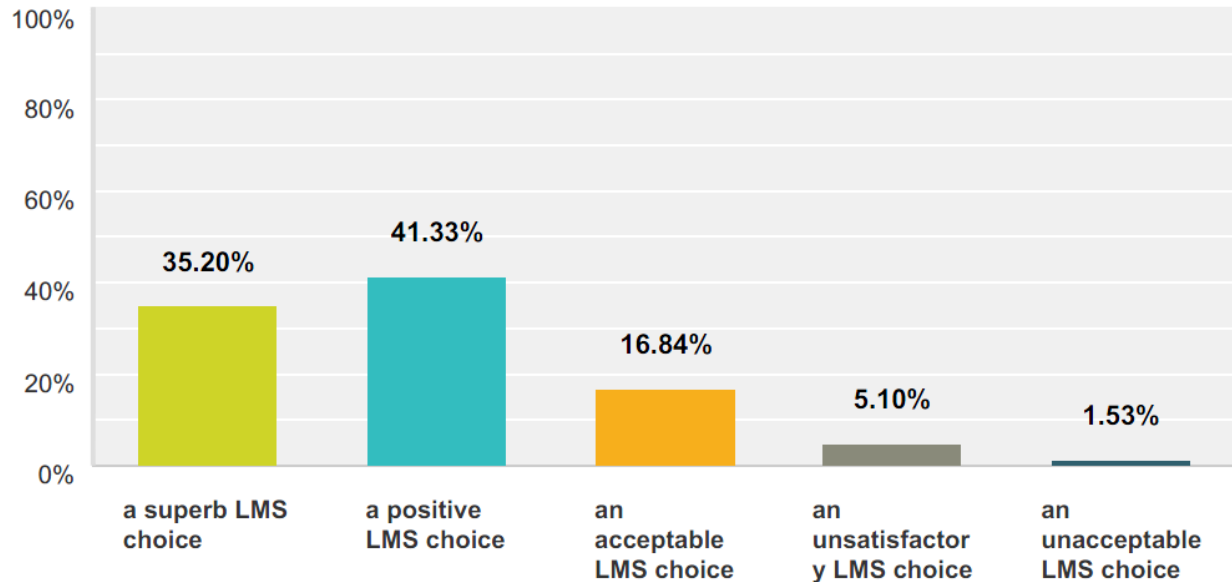
**Q1 You are currently using Canvas for a course. Have you ever used MyCR/Sakai (whether in previous semesters or this semester)?**

Answered: 199 Skipped: 1



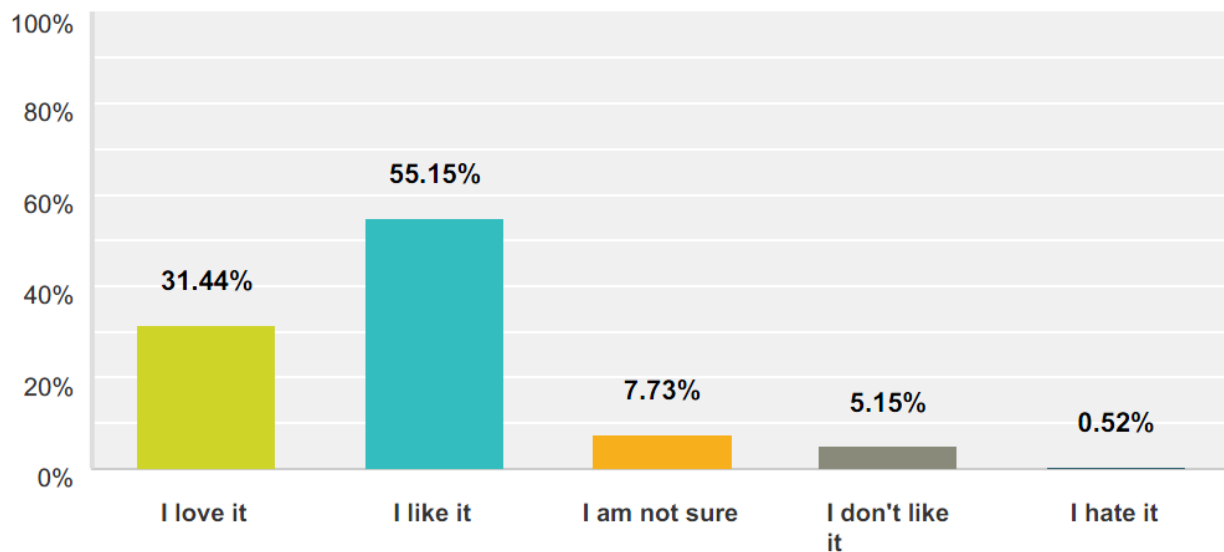
## Q2 Based on my experience so far with Canvas in my class(es), I think that Canvas is \_\_\_\_\_ for College of the Redwoods.

Answered: 196 Skipped: 4



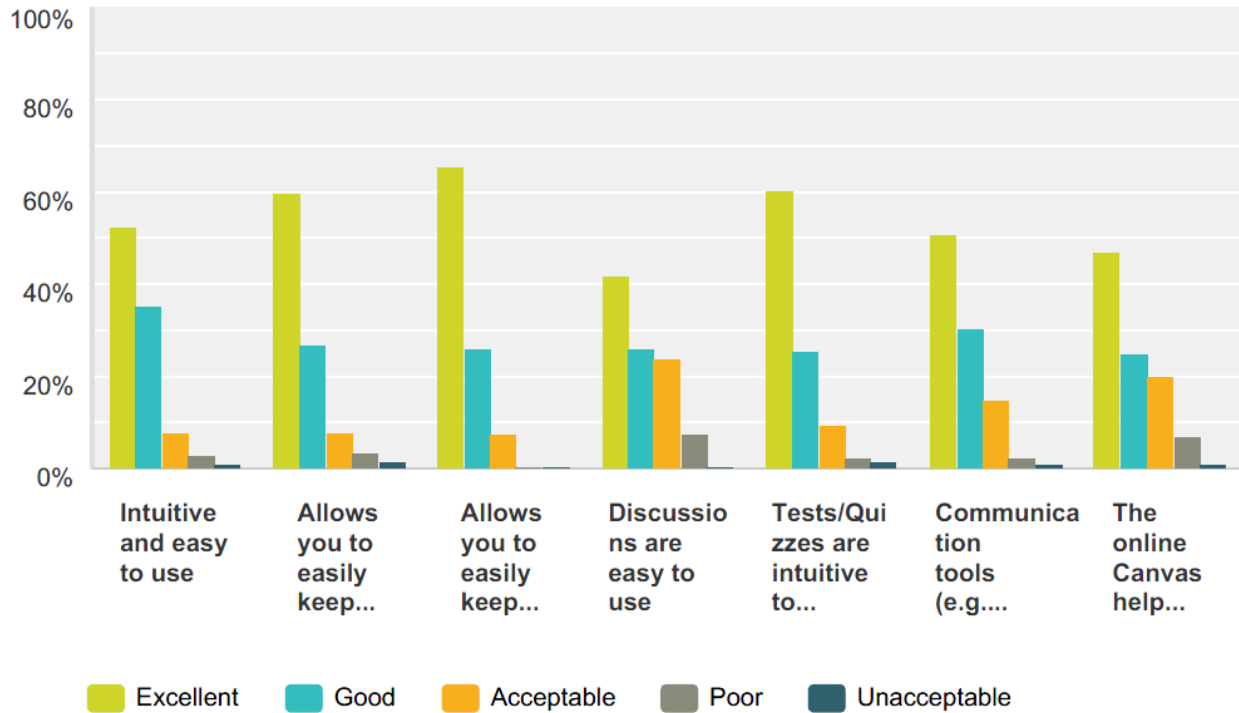
## Q3 Overall, how do you feel about Canvas?

Answered: 194 Skipped: 6



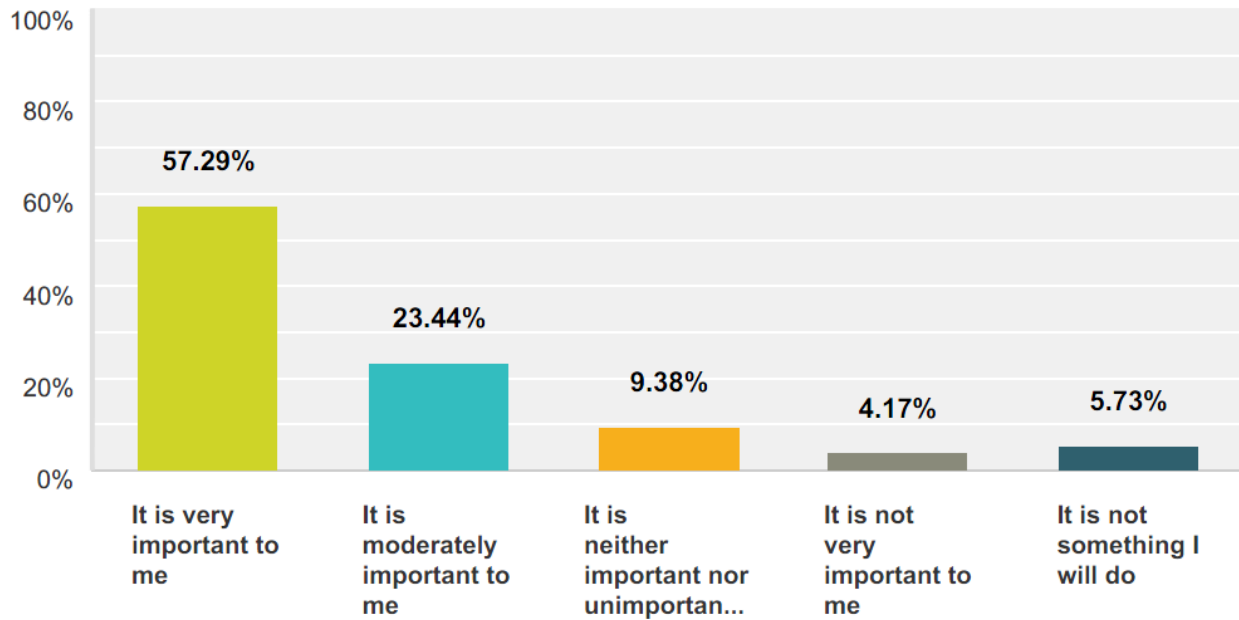
## Q4 In your opinion, how well does Canvas perform in the following ways?

Answered: 193 Skipped: 7



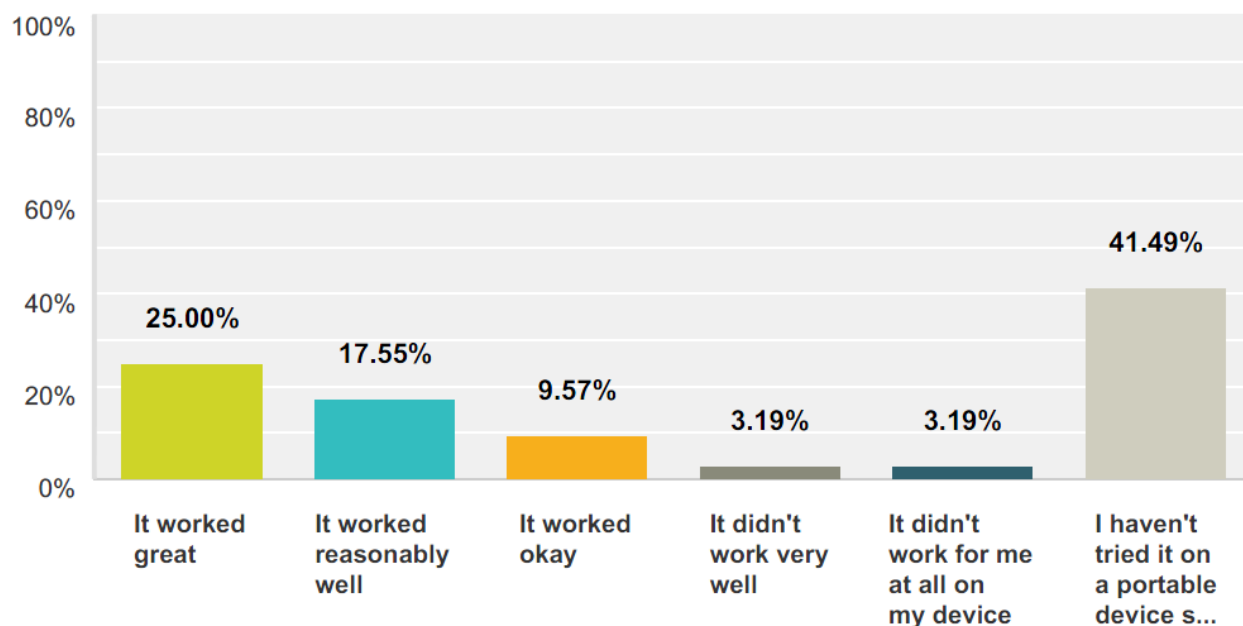
## Q5 How important is it to you to be able to access Canvas from your portable device (such as an iPad, smart phone, laptop, etc.)?

Answered: 192 Skipped: 8



## Q6 Have you attempted to use a portable device (like an iPad, phone or notebook) to access your Canvas course? If so, how did it work for you?

Answered: 188 Skipped: 12



### Open-Ended Questions:

## Q7 Have you had any technical issues with Canvas? Please describe them here.

Answered: 114 Skipped: 86

<i>Responses</i>	<i>General nature of the response</i>
86	No problems
7	Learning curve-related issues, but am learning new system
6	Trouble logging in; forgot password or connectivity problem (not Canvas-related)
3	Trouble logging in because email not linked to Canvas login
2	Browser issue
2	Vaguely-defined problem submitting assignments
2	Problem with phone or iPad app
6	Various individual responses (e.g.: Can't display flash videos on iOS device; Doesn't work well on older devices; Can't display PowerPoints or videos on PC; Display on mobile device not like what is seen on PC; Minor problems with quizzes)

**Q8 What challenge(s), if any, have you had with Canvas during the class so far?**

Answered: 105 Skipped: 95

<i>Responses</i>	<i>General nature of the response</i>
76	No challenges
9	Unpreparedness for online learning; or needed more time to do tasks; or had content-related (not Canvas-related) or instructor-related challenges
5	Discussions forum is somewhat confusing or hard to navigate threads
3	Confused by too many options
2	Missed assignments because was confused where to go
2	Annoyed that one class was in MyCR and another in Canvas
2	Hard time getting used to it, but now prefer Canvas over Sakai
6	Various individual responses (e.g.: Couldn't find calendar/scheduler/planner tools; Felt that Inbox and Assignments submissions functions don't work reliably; Difficulty accessing site with phone; Flash doesn't work on mobile device; Logging in)

**Q9 Please describe any highlights or favorite features you may have discovered in Canvas.**

Answered: 108 Skipped: 92

<i>Responses</i>	<i>General nature of the response</i>
45	User interface, <b>modules</b> , layout, "ease of usage," navigation – "better than Sakai"
18	Gradebook
9	None to note
9	Clear notifications of assignments due, announcements, and due dates
6	Check list
5	Likes the Discussions forums
5	Communications – emails and instructor communications
2	Easy to take tests and quizzes
2	Calendar
2	Easy access to videos
5	Various individual responses (e.g.: Spell checker; Would prefer to stay in MyCR; Easy to log into; Sends reminders via email; etc.)

**Q10 If we choose to adopt Canvas as our new LMS in Spring 2015, what can we do help other students prepare to use Canvas?**

Answered: 122 Skipped: 78

<i>Responses</i>	<i>General nature of the response</i>
44	Quick tutorial of how to log in and how to navigate site, and send intro email
29	No prep necessary since Canvas is easy to learn, navigate and use
9	Have CR staff and professors be fully trained in Canvas and use of modules
8	Give user instructions on downloading and using apps for mobile devices
8	Detailed tutorial videos
6	? Feedback not specific, or addresses instructor- or content-specific issues
5	Have tech support be easier to contact, and include clear links to support on web
4	They would “just have to get used to it”
4	Give students access to site one week before class starts, or as soon as possible
2	Regulate/restrict the way that professors set up and use the system
3	Various individual responses (e.g.: Refine assignment nomenclature; Mandate an intro training course for students)

**Q11 Please share any additional questions, concerns, or suggestions you have.**

Answered: 35 Skipped: 165

<i>Responses</i>	<i>General nature of the response</i>
15	None
5	Canvas is “a much needed upgrade. Sakai looked and felt like using Windows 98.” Canvas is a big improvement. “Stop using MyCR.” “We better not go back to MyCR!” “Love Canvas” “please adopt this! I love it!”
2	Improve the Discussions forum tool so that it is easier to view and follow
2	Content- and/or instructor-specific comment
11	Various individual responses (e.g.: Likes MyCR; All work should be in class; Have a place where you can add a phone number to connect if a class is cancelled, like an alert message.; Have an open tutorial on the main Canvas page with a ‘simulator’ of Canvas for pre-class practice; Need to be able to easily find out how to connect to tech support; Modify to-do list so that student can check off completed tasks; Be sure that Canvas doesn’t require people to upgrade their old equipment; Inform students that apps are available; Improve email function)